**Travel Arrangement**

**Travel Agent**: Freedom Travel. How may I help you?

**Caller**: Yes, I'd like to make a flight reservation for the twenty-third of this month.

**Travel Agent**: Okay. What is your destination?

**Caller**: Well. I'm flying to Helsinki, Finland.

**Travel Agent**: Okay. Let me check what flights are [available](https://esl-lab.com/flight/flightsc1.htm#key)?. [*Okay*] And when will you be returning?

**Caller**: Uh, well, I'd like to [catch](https://esl-lab.com/flight/flightsc1.htm#key) a return flight on the twenty-ninth. Oh, and I'd like the cheapest flight available.

**Travel Agent**: Okay. Let me see. Um, hmm . . .

**Caller**: Yeah?

**Travel Agent**: Well, the price for the flight is almost double the price you would pay if you leave the day before.

**Caller**: Whoo. [Let's go with](https://esl-lab.com/flight/flightsc1.htm#key) the cheaper flight. By the way, how much is it?

**Travel Agent**: It's only $980.

**Caller**: Alright. Well, let's go with that.

**Travel Agent**: Okay. That's flight 1070 from Salt Lake City to New York, Kennedy Airport, [transferring](https://esl-lab.com/flight/flightsc1.htm#key) to flight 90 from Kennedy to Helsinki.

**Caller**: And what are the [departure](https://esl-lab.com/flight/flightsc1.htm#key) and arrival times for each of those flights?

**Travel Agent**: It leaves Salt Lake City at 10:00 AM, arriving in New York at 4:35 PM, then transferring to flight 90 at 5:55 PM, and arriving in Helsinki at 8:30 AM the next day.

**Caller**: Alright. And, uh, I'd like to request a [vegetarian](https://esl-lab.com/flight/flightsc1.htm#key) meal.

**Travel Agent**: Sure, no problem. And could I have your name, please?

**Excercise 1**

Fill in the blanks using the vocabulary in the box.

1. Are there are any seats \_\_\_\_\_\_\_\_\_\_\_\_\_ on an earlier flight?
2. You will need to \_\_\_\_\_\_\_\_\_\_\_ to a different plane in Miami.
3. What is your \_\_\_\_\_\_\_\_\_\_\_\_ on this trip?
4. Be sure to be at the gate at least 30 minutes before \_\_\_\_\_\_\_\_\_\_\_\_.
5. She wants to \_\_\_\_\_\_\_\_\_\_\_ a taxi from the airport instead of a bus.

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| --- |
| catch transfer available departure destination |

**Key Vocabulary**

departure *(noun)*: the act of leaving.

*- Passengers should check in two hours before their departure time.*

### 

### destination (*noun*): the place to which a person or thing travels or is sent.

*-Her destination was Rome.*

reservation (*noun*): an [arrangement](https://dictionary.cambridge.org/dictionary/english/arrangement) in which something such as a [seat](https://dictionary.cambridge.org/dictionary/english/seat) on an [aircraft](https://dictionary.cambridge.org/dictionary/english/aircraft) or a table at a [restaurant](https://dictionary.cambridge.org/dictionary/english/restaurant) is [kept](https://dictionary.cambridge.org/dictionary/english/kept) for you.

*-I'd like to make a* [*table*](https://dictionary.cambridge.org/dictionary/english/table) *reservation for two* [*people*](https://dictionary.cambridge.org/dictionary/english/people) *for nine o'clock.*

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| **IMAGE** |

**Excercise 2**

**1**. **What is the man's *destination*?**

( ). He is leaving from Salt Lake City, and he has a transfer in New York City.

**2. When is the man's *departure date*?**

The man says he wants to leave on the twenty-third of the month, but he changes his mind because the flight on that date is almost double the price he would pay if he leaves the day before." He then decides on the cheaper flight leaving on the ( ).

**3. What is the flight number** **for the second half of his journey?**

The flight number for the second half of his trip from New York to Helsinki is ( ). The flight number from Salt Lake City to New York is 1070.

**4. How long is the man's layover between flights?**

The travel agent says that his plane

"leaves Salt Lake City at 10:00 AM, arriving in New York at 4:35 PM, then transferring to flight 90 at 5:55 PM, and arriving in Helsinki at 8:30 AM the next day."

The time between flights is ( ).

**5. What request did the man make regarding his flight?**

The man requests a ( ) meal.

**Excercise 3**

***[phone calls---]***

**Travel Agent:** Hello, This is FunFunOHYEAH! travel. How may I help you?

**Caller:**

Hello, I’d like to reserve for the KAL123. (O)

I’d like to make a reservation for the KAL123. (O)

I’d like to reservate for the KAL 123. (X)

**Travel Agent:** Okay! What is your destination?

**Caller:** My destination is \_\_\_\_\_\_\_\_\_\_\_.

-Partner ( )’s destination: is \_\_\_\_\_\_\_\_\_\_.

-Partner ( )’s destination: is \_\_\_\_\_\_\_\_\_\_.

-Partner ( )’s destination: is \_\_\_\_\_\_\_\_\_\_.

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***[phone calls---]***

**Restaurant Manager:** Hello, This is Heaven’s Taste restaurant. How may I help you?

**Caller:**

Hello, yes, I’d like to reserve for two seats. (O)

I’d like to make a reservation for two seats. (O)

I’d like to reservate for two seats. (X)

**Restaurant Manager:** Okay! What date would you like to reserve?

**Caller:** Tomorrow, in the evening.

**Excercise 4**

Our destination is \_\_\_\_\_\_\_\_\_\_\_, and  **we would like to bring…**

|  |
| --- |
|  |

**YES!!! Finally, you arrived at the destination.**

After the flight, ask your partner. **What would you like to do?**

(e. **I would like to** get some rest first.)